

HD Halloween, Inc. Shipping Policy

All shipments are pending approval and merchandise availability.

To the best of HD Halloween's ability all orders will ship out the same or next business day depending on processing time and carrier pick-up times Monday - Friday if in stock and received by 3pm EST unless they are drop shipped from our vendors or require special handling. We do not ship Saturday, Sunday or Holidays. Orders placed on Saturday, Sunday or Holidays will ship on the next business day if in stock.

Drop shipped merchandise will arrive separately from other items on your order and may take longer to process and deliver. We will provide you with carrier and tracking information as soon as we receive it.

Due to the nature of special order or custom items they will take longer to process and ship. Please take into account this longer processing time when placing your order. These items are also not eligible for return or exchange.

Rural and remote areas may have longer shipping times.

Our carriers do not require a signature. If you are not home your order will be left at your address.

Your shipping address will be your billing address.

Once your order has shipped HD Halloween, Inc. will send you confirmation of the shipment, carrier and a tracking number (if available).

We may need to contact you for additional information in processing your order so watch for an email from HD Halloween, Inc. in case we have any questions. Also check your spam folder as sometimes these emails will find their way there.

